

Service Technician – Laser Technology (m/f/d)

Description

We are a laser technology company based in Aachen / Kohlscheid. Our systems are primarily supplied to start-ups, research institutions, and universities that develop new technologies or set up pilot production lines.

To strengthen our team, we are looking for you — a committed individual who will assemble our systems, commission them, and install them at our customers' sites.

Responsibilities

- **Assembly and commissioning of our laser systems in Kohlscheid**
- **Installation and handover of the systems at customer sites in Germany, Europe, and North America**
- **Delivery of customer training sessions on site and online** (partly in the evening, aligned with our customers' office hours in North America)
- **Troubleshooting, maintenance, and support during service assignments**
- **Documentation of work steps**
- **Close collaboration with our development team** to contribute customer feedback and technical improvements

You Profile

- **Completed vocational training or a degree** in laser technology, electronics, electrical engineering, physical engineering, or a comparable qualification
- **Confident handling of measuring instruments** (e.g. oscilloscope, multimeter)
- **Experience in laser technology is desirable, but not essential**
- **A structured, self-organized, and reliable way of working**
- **Moderate customer-facing experience**, with a confident manner and strong communication skills
- **Willingness to travel** (approx. 5–15 assignments per year, each lasting 3–4 days)
- **Willingness to occasionally conduct online training sessions outside regular German office hours**
- **Good English skills** for international customer communication
- **Valid Class B driver's license**

Benefits

- **Work with cutting-edge laser technology** in an innovative environment
- **A varied role with international assignments** – most of our customers in North America are based in California and other innovation-driven regions
- **Comprehensive onboarding, internal training, and support for**

Hiring organization

Bergfeld lasertech GmbH

Employment Type

Full-time

Job Location

Roermonder Strasse 110a, 52072, Aachen, NRW, Germany

Date posted

13. March 2026

external professional development to help advance your career

- **Flat hierarchies, short decision-making paths, and a team culture where everyone is on a first-name basis**
- **A secure position at our Aachen / Kohlscheid location**
- **The opportunity to work closely with our development team and contribute your own ideas**

Contact

We look forward to receiving your application!

Please send your documents (**CV, certificates, and your earliest possible start date**) by email to: **karriere@bergfeld-lasertech.de**